cost structure
What are the most important costs inhere
W OUR business mooel? WHICH KEY RESSOURCEL ARE MOST ExPENSIVE?

CUSTOMER SEGMENTS - for whom are we creating valler
who Are our most mportant - For whom are we creating val

- whatar our most mportant
customers?

RATE CLARITY \& STATE
OF EACH ASPECT.
(1) being problematic situation

OR HAVING UNCLARITY.
(5) HAVING CLARITY \& BEING IN A
BENEFICAL SITUATION.


1
ChANNELS

$$
\begin{aligned}
& \text { - Through which channels do our customer } \\
& \begin{array}{l}
\text { SEGMENTS WANT TO BE REACHED? } \\
\text { HOW ARE WE RT }
\end{array}
\end{aligned}
$$

$$
\begin{aligned}
& \text { HOW ARE OUR CHANNELSHEMTEGRATED? } \\
& \text { WHICH ONES WORK BESTT }
\end{aligned}
$$

Revenue streams

- DAT


$\longmapsto$

KEY RESOURCES - What key resources do our
WALLE Propositions reoure?
-OUR DISTRBUTION CHANNELS? OUR DISTRIBUTION CHANNES
CUSTOMER RELATIONSHIPS
alue proposition
what value do we denver to the custous
WHICH ONE OF OUR CUSTTMERTS PROBLEMS
WHICH CUSTOMER NEED ARE WE SATIFFYNG

CUSTOMER RELATIONSHIPS

EXPECT US TO ESTABLISSHAND MAINTAIN WTH H THEM?

- WHICH ONES HAVE WE ESTABLISHED?
- How AE THYY NEREATED WITH THE REST OF OUR BUSINESS MODEL?

